

## STUDENT SURVEY SPRING 2024

The semester-based student satisfaction surveys are conducted by IUS QA Office. The survey's aim is to provide the IUS management with student opinion and satisfaction at a level of individual course, study program or department, faculty and institution.

Students who were targeted by the survey were all active students of the first and second study cycle in Spring 2024.

The Spring 2024 Student Survey was planned and conducted by taking into consideration the following timeline:

- IUS exam schedule for Spring 2024
- Time needed for data collection by the outsource company (*UNIPA student survey module*)
- Time needed for the data processing by QA Office.

The Spring 2024 Student Survey was widely promoted by UCO via social networks.

The survey commenced on the 5<sup>th</sup> of June and was closed on the 20<sup>th</sup> of June 2024. QA Office processed all data and uploaded individual reports on the E-campus (quantitative).

While quantitative satisfaction rates provide an overall measure of student contentment, individual comments per course offer deeper insights into teaching quality from the students' perspective. The most repetitive comments by IUS students can be summarized as an urgent need for more quality control over tutorials, higher extent of professors' attendance monitoring as well as a need to addressing certain professors' English communication skills. On the other hand, there are plenty of useful suggestions for courses' improvement, as well as commendations for exceptional teaching performance.

The aggregated quantitative data is presented in the table below. It shows turnout and rating per IUS and respective faculties. It can be concluded that the students rated their satisfaction with the courses very highly, with a 3.69 overall satisfaction rate at the IUS level. 9009 enrolled students were targeted by this survey, whereas the response number was 7955 students or 88,3%.

Organizational unit	Turnout	Grade (0-4)
IUS	88,3%.	3,69
FLW	88,5%	3,70
FENS	87,0%	3,61
FASS	89,2%	3,78
FBA	90,9%	3,71
FEDU	87,2%	3,76