

# REPORT ON STUDENTS' SURVEY SPRING SEMESTER 2023



Organized by IUS Quality Assurance Office

## Online Student Survey Spring 2023

3 to 18 June 2023

**"Your voice matters!"**

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Pursuant to the legal provisions and internal legal acts, International University of Sarajevo (IUS) organizes Student Surveys at the end of each semester.

The Student Survey for Spring Semester 2023 was carried out from June 5-18, 2023 registering a record response rate of 89,5%, with the University average reaching 3,67 out of maximum 4.

The semester-based student satisfaction surveys are conducted by IUS Quality Assurance (QA) Office with an aim to improve overall quality of teaching and learning at IUS in communication with key stakeholders, such as active students. The survey provides the IUS management with rich data at a course, study program or department level. Students who were targeted by the survey were all active students of the first and second study cycle.

The survey was conducted on-line via the Student Survey Module. This enables students to fill in an online survey, while the whole process is followed by a series of measures for data protection and survey response anonymity. The content of the Survey form consists of qualitative and quantitative sections. QA Office claims that student opinions, suggestions criticism have notably improved the quality of studying at IUS.

## Quantitative Data

Below are student survey statistics for the Spring semester 2023. Grades range from 0-4.

- *IUS Average: 3,67, IUS Participation: 89,5%*
- *FENS Average: 3,66, FENS Participation: 88,7%*
- *FASS Average: 3,70, FASS Participation: 88,9%*
- *FBA Average: 3,70, FBA Participation: 91,2%*
- *FEDU Average: 3,70, FEDU Participation: 88%*
- *FLW Average: 3,52, FLW Participation: 95,5%.*

It can be concluded that the students of the first and second cycle rated their satisfaction with the courses very highly, with 3.67 overall satisfaction rate at the IUS level. 7339 enrolled students were targeted by this survey, whereas the response number was 6570 students or 89,5%.

## Measures for Improvement

IUS students provided a lot of insightful comments, which speaks volumes in terms of their trust in the institution. All comments are taken on board and the IUS management is considering measures for improvement.