

## Student Survey Fall 2022

Pursuant to the legal provisions and internal legal acts, International University of Sarajevo (IUS) organizes Student Surveys twice a year.

Thus, at the end of the Fall Semester 2022, the Student Survey was conducted from January 14-29, 2023 registering a record response rate of 88.7%, with the University average reaching 3.68 out of maximum 4.

The Survey enables students to evaluate the performance of their professors and assistants during the teaching process as well as the course organization. Also, the survey is a perfect opportunity for students to anonymously express their opinion on numerous issues regarding their student life at IUS. In order to obtain objective results, the Survey is conducted at the end of a semester prior to the final exams. The Student Survey organization, analysis and coordination is implemented by the IUS Quality Assurance Office (QAO), who delivers the Survey results and report to the University Management. The results are further examined and analyzed by the Faculty and Program councils, who propose preventive and corrective measures. Each member of the academic staff receives the Student Survey results for the courses they taught that semester, but not before entering the final grades into the electronic system. Student Survey is taken into consideration during the annual evaluation of the academic staff.

Three years ago, IUS Management decided to take a step forward in improving the overall quality of the Student Survey feedback. The University, thus, invested in a specific software module which was incorporated into the existing information system – UNIPA Student Survey Module. This enables students to fill in an online survey, and the whole process is followed by a series of measures for data protection and survey anonymity. The content of the Survey has remained the same and consists of qualitative and quantitative sections. The online Student Survey response rate has significantly increased due to the fact that the Survey was technically facilitated.

QAO claims that student opinions, suggestions criticism have notably improved the quality of studying at IUS.

Below are student survey statistics for the Fall semester 2022.

Grades range from 0-4.

- *IUS Average: 3,68, IUS Participation: 88,7%*
- *FENS Average: 3,63, FENS Participation: 87,5%*
- *FASS Average: 3,70, FASS Participation: 86,6%*
- *FBA Average: 3,69, FBA Participation: 93,9%*
- *FEDU Average: 3,69, FEDU Participation: 94,4%*
- *FLW Average: 3,75, FLW Participation: 95,6%.*

## Studentska anketa Fall 2022

U skladu sa zakonskim odredbama, te internim pravno-normativnim aktima, Internacionalni univerzitet u Sarajevu (IUS) dva puta godišnje organizuje studentske ankete. Tako je i na kraju zimskog semestra 2022. provedena anketa u periodu od 14. do 29. januara 2023. godine. Učešće studenata u ovoj anketi je rekordno - 88,7%, a opšta ocjena Univerziteta je 3,68 - od maksimalnih 4.

Putem ankete studenti ocjenjuju rad profesora, organizaciju predmeta, te rad asistenata u nastavi. Također, anketa je idealna prilika za studente da anonimno izraze svoje mišljenje o mnogim pitanjima koja se tiču njihovog studentskog života na IUS-u. Kako bi rezultati ankete bili što objektivniji, anketiranje se provodi na kraju semestra, ali prije ispitnih rokova. Organizaciju, analizu i koordinaciju studentske ankete provodi Ured za osiguranje kvaliteta (QAO) IUS-a, koji dostavlja rezultate i izvještaj o provedenoj anketi menadžmentu Univerziteta. Rezultati se dalje razmatraju i analiziraju na fakultetskom i programskom vijeću, koji utvrđuju prijedlog preventivnih i korektivnih mjera. Svaki član akademskog osoblja dobija rezultate studentske ankete za predmete koje je predavao taj semester, ali ne prije unošenja finalnih ocjena u elektronski sistem. Ocjene studenata se uzimaju u obzir prilikom godišnje evaluacije akademskog osoblja.

Rukovodstvo IUS-a je prije tri godine odlučilo da ode korak dalje u poboljšanju sveukupnog kvaliteta povratnih informacija studentskih anketa. Univerzitet je, tako, investirao u poseban softverski modul pri postojećem informacionom sistemu - UNIPA Modul za studentske ankete. Na taj način studentima je omogućeno da popune online anketu, u okviru studentskog informacionog sistema, a cijeli proces prati niz mjera za zaštitu podataka i anonimnost ankete. Sadržaj anketnog upitnika ostao je isti kao i prethodnih godina, a on se sastoji od kvantitativnog i kvalitativnog dijela. Osim što je tehnički olakšan proces anketiranja, uočena je tendencija znatno većeg odziva studenata u online anketama.

Iz QAO tvrde da su mišljenja, sugestije, kao i kritike studenata, značajno unaprijedili kvalitet studija na IUS-u.

U prilogu dole nalaze se statistike studentske ankete za zimski semester 2022. Ocjene se kreću od 0-4.

- ***IUS Average: 3,68, IUS Participation: 88,7%***
- ***FENS Average: 3,63, FENS Participation: 87,5%***
- ***FASS Average: 3,70, FASS Participation: 86,6%***
- ***FBA Average: 3,69, FBA Participation: 93,9%***
- ***FEDU Average: 3,69, FEDU Participation: 94,4%***
- ***FLW Average: 3,75, FLW Participation: 95,6%.***

