

## **STUDENT SURVEY FALL 2021**

The student survey was administered by IUS Quality Assurance Office in accordance with the Law on Higher Education, Article 12 (3), (4), (Evaluation of Work of the Academic Staff) and IUS internal rules, which derive from the aforementioned Law and QA Rule Book. According to the Law, student survey is obligatory for all higher education institutions.

With the relaxing of restrictive pandemic measures, in the Fall Semester 2021, IUS management instructed academic units to offer face-to-face mode of teaching for majority of courses, and for some special ones, hybrid and online. **The Student Survey Fall Semester 2021 was conducted on-line, from 15 January to 5 February 2022.**

## **IMPROVEMENTS ON IMPLEMENTATION OF STUDENT SURVEY**

IUS management decided to enhance the overall quality of student survey feedback on teaching and learning. To that end a special software module has been purchased and IUS students were able to complete their survey online. The survey questionnaire content remained the same, as in the previous 3 semesters (which were conducted on-line as well), consisting of two parts as follows: multiple questions about the teaching and course quality and free comments about the course or IUS general improvement. The only difference is that students were not able to see their grades unless they fill in and submit the survey. To do that, every question needed to be answered. As soon as the course lecturer uploaded the grades in the UNIPA student system, in order to see them, students were required to complete the survey for that specific course, in an honest, fair and transparent way. The survey was completely anonymous and IUS employees did not have access to student personal data.

In the process of survey preparations, QA Office consulted IUS Student Parliament (SPIUS), higher management and academic staff who provided timely and constructive feedbacks. QA Office team members discussed the most optimal ways of conducting the survey. QA also sought advice from IUS IT University Center. Furthermore, QA Office used all available channels to advertise the survey: Student and Career center, social media, official web page, and directly via professors.

## STUDENT SURVEY PURPOSE

The student survey is considered an extremely valuable tool of the courses' monitoring system and survey results are discussed at high level within the University. The feedback which students provided through the survey were tremendously valuable to IUS. IUS management always appreciate what students have to say and try to increase their satisfaction with IUS, where possible. It is very important to obtain information on how IUS students acquire knowledge, skills, and competences, especially in times of contingency situation.

The management aimed through student survey: to improve quality of future teaching and learning process, to understand how well students adapt and engage and what IUS does to take relevant preventive and corrective measures, and to analyze and evaluate collected responses to the aim of informing further decisions of IUS management.

## STUDENT SURVEY RESULTS

Overall, 90.8 % of all students took part in the survey, in all three cycles of study. Participation is increased from 30 %, last semester - Spring 2021, to 90,8 % this semester - Fall 2021.

Also, students provided a much-detailed comments on quality of teaching, course design and organization in general.

Students graded IUS teaching quality at IUS with an overall grade of 3.67 (on the scale 0-4).

FALL 2021	Average student satisfaction with courses taught (0-4)	Participation rate %	Number of courses being evaluated
IUS	3.67	90.8	249
FENS	3.60	89.4	95
FASS	3.69	90.9	77
FBA	3.73	91.5	42
FLW	3.70	97.1	24
FEDU	3.88	96.3	11